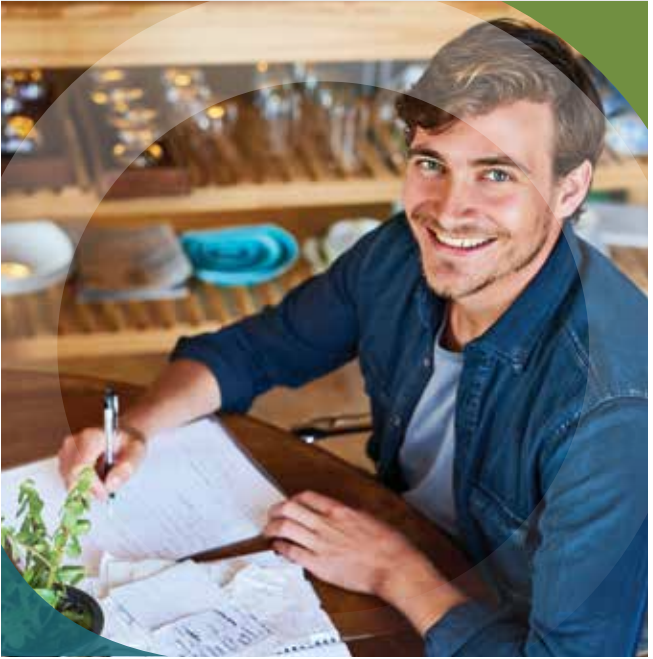


DURING UPGRADE WEEKEND



Compass Community Credit Union will be upgrading our computer system from Saturday, August 29 through Monday, August 31, 2020.

COMPASS
COMMUNITY CREDIT UNION

Guiding you to better banking

During the upgrade process:

- Use your new Compass VISA Debit Card for transactions. You should begin using your new card starting at 1pm on Friday, August 28, 2020. After 1pm on Friday, August 28, 2020, **your old card will no longer work.**
- Your new Compass VISA Debit Card will have limited access during this time. Full card access will be restored on September 1, 2020.
- Use your current checks as you normally would, even after the upgrade is finished.
- Use your Compass VISA Credit Card — it will not be disrupted during the upgrade.
- Staff will be available to take your calls and answer questions. However, the system will be down and your account information will not be available.

You will not have access to:

- Your account balance or history
- Branches
- Online Banking
- Mobile Banking
- Bill Pay
- Telephone Automated System

We appreciate your patience and cooperation during this conversion and anticipate only a few days of disruption.

If you have questions, call us at (707) 443-8662.



CompassCCU.org

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