

## ONLINE BANKING STEP-BY-STEP ENROLLMENT



Our new computer upgrade will improve efficiencies and provide you with a better experience.

**Beginning Tuesday, September 1, 2020,  
you can enroll in our new Online Banking,  
which includes access to Bill Pay.**

**> OPEN this up and let's get started!**

# LET'S GET STARTED!

1. Go to [CompassCCU.org](https://CompassCCU.org) and click on the Online Banking Login button in the top right corner.

ONLINE BANKING LOGIN



2. Click on the "First time user? Enroll now" link below the "Sign in" button.

Sign in

First time user? Enroll now



3. We will need to verify your personal information. Please have this information handy as you will be asked to provide SSN, Account Number, Email, and Phone. Once entered, click the "Next" button.

Next



4. Set up 2FA (two-factor authentication) for security.

- First, provide us with a phone number where we will send the security code via SMS or phone call. Once entered, click the "Next" button.

Next



- Then, you will be prompted to enter the code that's sent (based on the delivery channel you've selected). Once entered, click the "Next" button.

Next





5. After you verify your account, you will need to accept the user agreement.



6. Finally, create your username and password. Then, click the “Next” button. **YOU’RE ALL SET!**

You can log in to Mobile Banking using the same credentials. Current mobile users will need to update the Compass app, new users can download it.



**TIP:** Longer passwords, even consisting of simpler words or constructs, are better than short passwords with special characters.

## SAMPLE VIEW OF DASHBOARD – LOGIN

The screenshot shows the Compass Community Credit Union mobile banking dashboard for user Michael. The dashboard includes a navigation menu on the left with options like Dashboard, Accounts, Transfers, Payments, Messages, and Support. The main content area displays account balances for Checking, Savings, and Loan, along with transaction history, payments, and messages. The user's name 'Hi, Michael' is visible at the top.

**COMPASS**  
COMMUNITY CREDIT UNION

Hi, Michael

Accounts

Account Type	Account ID	Balance
Checking	x1234	\$1,175.01 Available
Savings	x4321	\$2,423.25 Available
Loan	x2345	\$6,712.37 Balance

Transfer Deposit Pay a bill Pay a person Message

**Transactions**

Description	Amount
YOUR TOWN CINEMA	\$7.50
GEORGE'S BBQ & PUB	\$37.25
YOUR TOWN UTILITIES	\$76.46
EL GRAN RESTAURANTE	\$13.98
ATM DEPOSIT	+\$128.52
HOMETOWN PASTERIES	\$1.57

**Payments**

Payment Type	Amount
Your Town Utilities	\$291.00
Student Loans	\$324.91

**Messages**

- Holiday Hours**: Our branches will be closed on Thursday. We extend...
- Low funds Checking**: Available balance is low on Checking
- Jennifer and Amy**: No problem! We'll send a new card out first this...
- Deposit to Savings**: A deposit over \$200.00 was made to your Saving...

**Transfers**

## SAMPLE VIEW OF DASHBOARD - CHECKING

**COMPASS**  
COMMUNITY CREDIT UNION

Checking ▼ x2345 \$6,737.24  
Available ⓘ

Dashboard  
Accounts  
Transfers  
Payments  
Messages  
Support

**Activity** 2 Scheduled activities

<b>YOUR TOWN CINEMA</b> Nov 25	\$7.50
<b>GEORGE'S BBQ &amp; PUB</b> Nov 25	\$37.25
<b>YOUR TOWN UTILITIES</b> Nov 25	\$76.46
<b>EL GRAN RESTAURANTE</b> Nov 25	\$13.98
<b>TRANSFER FROM CHECKING</b> Nov 25	-\$128.52
<b>HOMETOWN PASTERIES</b> Nov 25	\$1.57
<b>FILLR UP GAS STATION</b> Nov 25	\$29.31
<b>THE TODDLERS TENT CLOTHING</b> Nov 25	\$18.36
<b>EMPLOYMENT GOODS OFFICE SUPPLY</b> Nov 25	\$16.04
<b>PAMPERED PETS SHOP</b> Nov 25	\$19.35

**Details**

**Activity**  
Date of last deposit: 11/24/20

**Interest**  
Rate: 1.2%  
Accrued: \$89.00  
YTD accrued: \$89.00

Transfer Documents Alert preferences Settings Ask about this account

## SAMPLE VIEW OF DASHBOARD - DETAILED VIEW

**COMPASS**  
COMMUNITY CREDIT UNION

Che x2345 \$6,737.24  
Available ⓘ

Dashboard  
Accounts  
Transfers  
Payments  
Messages  
Support

**Transaction details**

**EL GRAN RESTAURANTE**  
11/25/20  
\$13.98

**Add tags**  
Entertainment, Food

**Add notes**

**Attach image**

**Similar transactions**

Feb 4, 2020	\$104.80
Nov 2, 2019	\$9.54

Checking  
ELGRANREST#1298451YOURTOWNST

ELECTRONIC ERIC COMPUTER & PHONE REPAIR \$219.12

Alert preferences Settings Ask about this account

**COMPASS**  
COMMUNITY CREDIT UNION

CompassCCU.org

707-443-8662 • 800-440-8662 • CompassCCU



© Compass Community Credit Union. All Rights Reserved.  
Federally insured by NCUA.