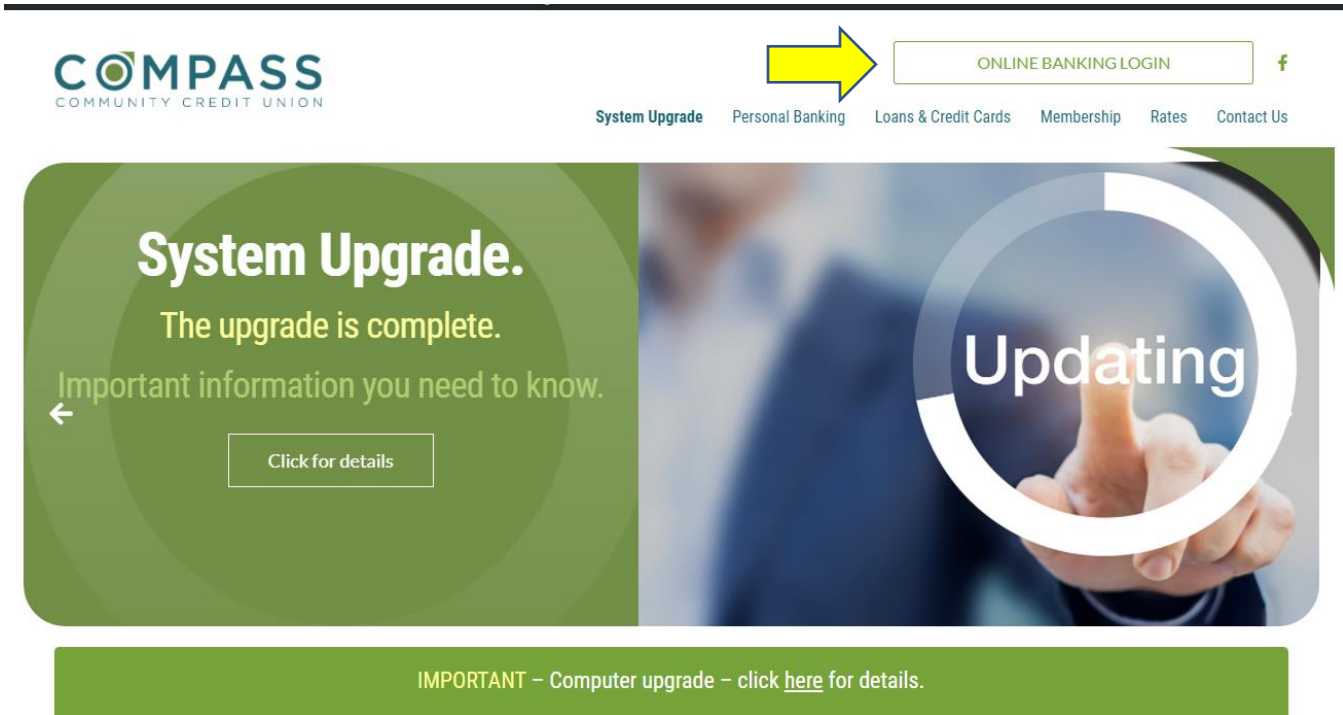
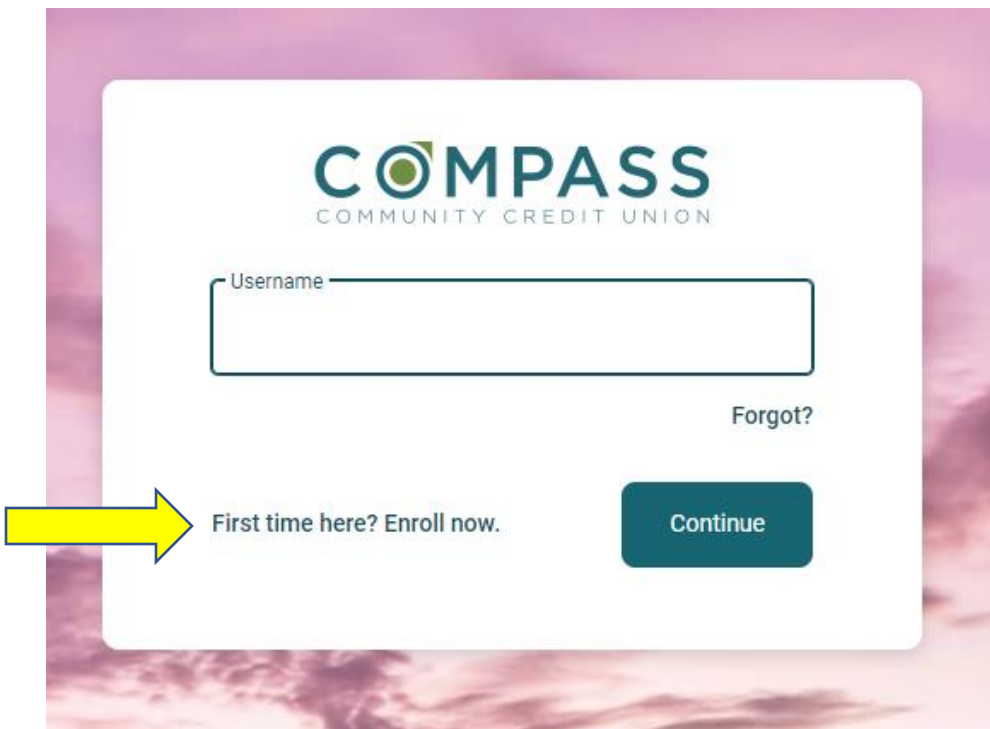


Quick Start Guide to Online Banking Enrollment

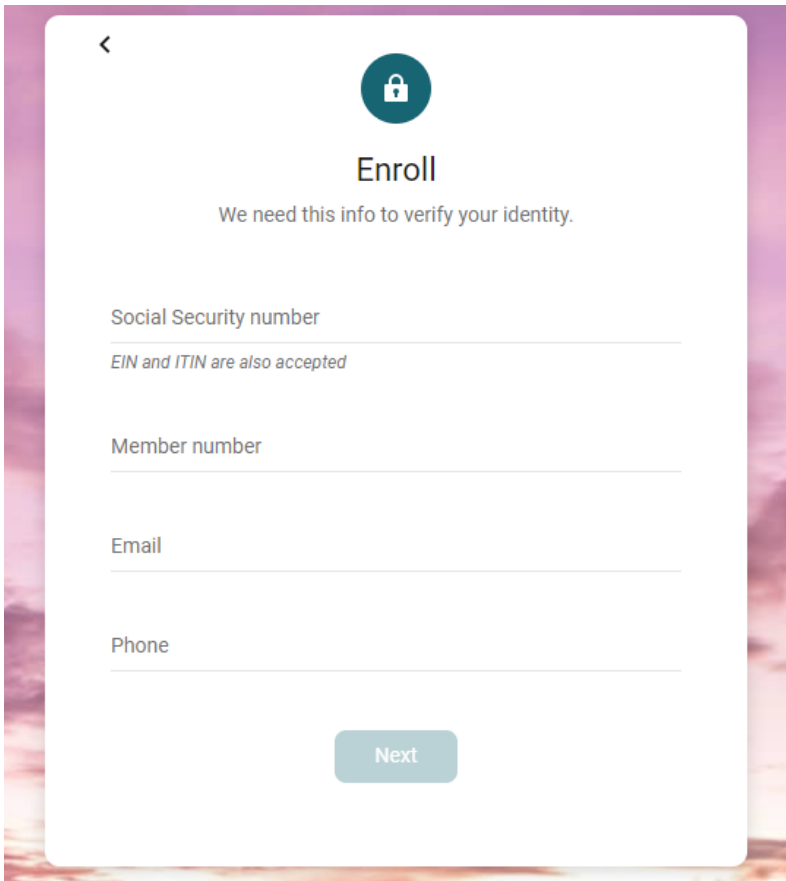
1. Go to compassccu.org
2. Click on “Online Banking Login” in the upper right of the home page.




3. Click on “Enroll Now”.



4. Enter your information. You will need your Social Security number, member number, email and phone.

A mobile application screen titled "Enroll" with a lock icon. It contains four input fields: "Social Security number" (with a note "EIN and ITIN are also accepted"), "Member number", "Email", and "Phone". A "Next" button is at the bottom.

<



Enroll

We need this info to verify your identity.

Social Security number

EIN and ITIN are also accepted

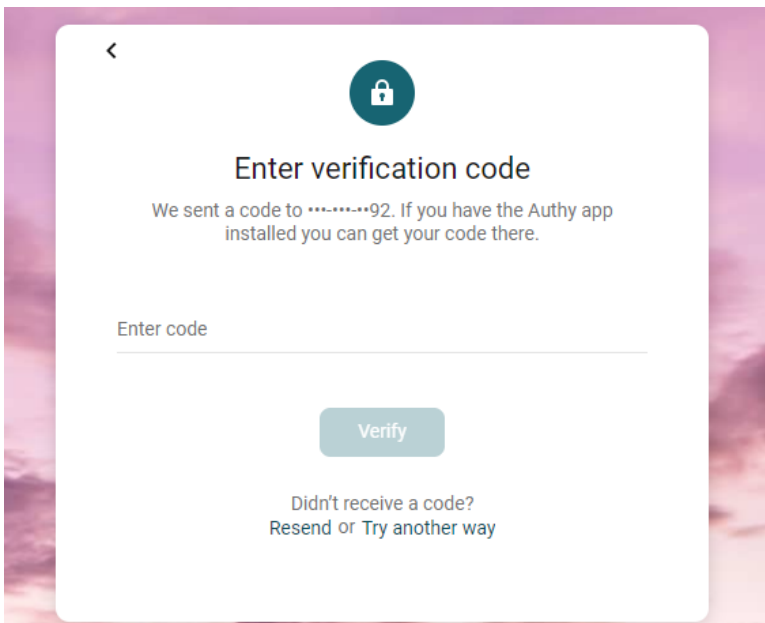
Member number

Email


Phone

Next

5. A verification code will be sent via text or phone call. Enter the code.

A mobile application screen titled "Enter verification code" with a lock icon. It contains an "Enter code" input field, a "Verify" button, and a link "Didn't receive a code? Resend or Try another way".

<



Enter verification code

We sent a code to92. If you have the Authy app installed you can get your code there.

Enter code

Verify

Didn't receive a code?
Resend or Try another way

6. Accept the user agreement.

End User License agreement (EULA)

You must read through the entire agreement before you may click Accept.

Compass Community Credit Union Mobile Banking Service Agreement
(Addendum to your Online Banking Service Agreement or Business Internet Banking Service Agreement)

I. INTRODUCTION - PARTIES AND DEFINITIONS

This Mobile Banking Service Agreement (as amended from time to time, this "Agreement"), governs the Mobile Banking service provided by Compass Community Credit Union and your use of that service. This Agreement also includes certain licensing rights and restrictions, including an end-user agreement between you and our primary software licensor.

The terms "we," "us," and "our" refer to Compass Community Credit Union. The terms "you" and "your" refer to the customer of Compass Community Credit Union who is entering into this Agreement. The term "Mobile Banking" means a suite of services that we make available, enabling you to conduct banking transactions with us by using your Mobile Device. "Mobile Device" means a cellular telephone or similar wireless communications device (1) that is installed with software permitted by us ("Mobile Banking Software") that you have downloaded in order to conduct Mobile Banking transactions, or (2) that is capable of conducting Mobile Banking transactions by using other protocols we may choose to permit. We reserve the right to change the Mobile Banking Software and other protocols that we allow for Mobile

Accept

7. Create your credentials.

You'll need a minimum 8 characters for the username.

The password is also a minimum of 8 characters and should include a letter & number. Your password is case sensitive.

Create credentials

Username

Show rules

Password

Show rules

Confirm password

Next

8. You are all set!

The screenshot displays the COMPASS Community Credit Union mobile app dashboard for user Michael. The interface is clean and modern, with a dark teal header and a light grey sidebar. The main content area is divided into several sections: account balances, transaction history, payments, messages, and transfers. The account balances section shows a Checking account with a balance of \$1,175.01, a Savings account with \$2,423.25, and a Loan account with \$6,712.37. The transactions section lists recent purchases and deposits, including a \$7.50 purchase at YOUR TOWN CINEMA and a \$128.52 ATM deposit. The payments section shows a scheduled payment of \$291.00 for utilities and a paid payment of \$324.91 for student loans. The messages section contains several notifications, including holiday hours, low funds warnings, and a card replacement notice. The transfers section is partially visible at the bottom.

COMPASS
COMMUNITY CREDIT UNION

Hi, Michael

Accounts

Checking x1234	\$1,175.01 Available	Savings x4321	\$2,423.25 Available	Loan x2345	\$6,712.37 Balance
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Transfer Deposit Pay a bill Pay a person Message

Transactions

YOUR TOWN CINEMA Nov 25, Checking	\$7.50
GEORGE'S BBQ & PUB Nov 25, Checking	\$37.25
YOUR TOWN UTILITIES Nov 25, Checking	\$76.46
EL GRAN RESTAURANTE Nov 25, Checking	\$13.98
ATM DEPOSIT Nov 25, Checking	+\$128.52
HOMETOWN PASTERIES Nov 25, Checking	\$1.57

See more

Payments

Your Town Utilities x1234 Scheduled	\$291.00
Student Loans x1234 Paid	\$324.91

Call Message Info

Remote deposits

0 Processing 9 Accepted

Messages

- Holiday Hours: Our branches will be closed on Thursday. We extend... 8hr ago
- Low funds Checking: Available balance is low on Checking Nov 25
- Jennifer and Amy: No problem! We'll send a new card out first thin... Nov 25
- Deposit to Savings: A deposit over \$200.00 was made to your Saving... Nov 22

See more

Transfers

Michael