



Media Release

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COMPASS COMMUNITY CREDIT UNION PARTNERS WITH SYNERGENT TO PROVIDE CORE PROCESSING

Eureka, CA—Compass Community Credit Union has partnered with Synergent to provide Symitar® Episys® core processing. The system upgrade was completed on September 1, 2020.

By choosing Synergent, Compass Community Credit Union can access customized, innovative services through a single source. Synergent and Symitar have a long-standing partnership, working together to best serve credit unions and their members. The Synergent experience takes the power of Episys and combines it with seamless technology, business intelligence and payments solutions.

“Synergent is one of the most advanced and well-respected financial software companies in the country,” said Compass Community Credit Union CEO, Ray Litchfield. “This technology makeover will enable us to streamline workflows so that we may serve our members faster and more efficiently. We know this upgrade will allow us to deliver on our better banking experience.”

“Synergent and Compass Community Credit Union have a shared goal to improve the financial lives of members, which makes our partnership a great cultural fit because it is based on mission,” said Todd Mason, President/CEO at Synergent. “Given the unique circumstances surrounding COVID-19, we all had to innovate to ensure a seamless conversion while keeping everyone safe at the same time. I couldn’t be happier with how our organizations came together to make this effort so successful and what it now means for their members. I commend Ray and his entire team for collaborating with us and putting their trust in Synergent’s hands.”

About Symitar

Symitar, a division of Jack Henry & Associates, Inc.®, (NASDAQ: JKHY) is the leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About Synergent

Founded by credit unions in 1971, Synergent is a managed services provider that offers state-of-the-art and innovative core processing, in-demand payments, technology, business intelligence and marketing services. As a service-driven and cost-effective host of Symitar's Episys® core processing, Synergent provides credit unions with the products and services they need to succeed. No matter what the product, our clients can count on Synergent to choose it, install it, integrate it, and help credit unions get the most out of it so they can focus on providing the best service experience possible to their members. For more information on Synergent, please visit www.synergentcorp.com, or call (800) 341-0180.

Compass Community Credit Union serves members in Humboldt, Del Norte and Trinity counties. Membership is open to anyone who lives, works or worships in these three counties. For over 69 years, Compass Community Credit Union has been offering financial solutions to members. For more information, visit Compassccu.org.